



PEP&CO

PEP&CO is a new value fashion retail chain that opened its doors to the UK market last year. After initially opening 50 stores in 50 days countrywide in 2015, a new wave of store openings is already underway. PEP&CO is owned by Pepkor, a South African investment company established in 1965 with retail interests in Africa, Australia and Europe, specialising in clothing, footwear and homeware stores. The company serves customers from 16 retail brands in over 3,800 locations, employing close to 32,000 people.

Sector

Retail

Project Focus

Office Move

Requirement

As a rapidly growing company, PEP&CO UK needed a larger office space from which it could run its head office operations. Having setup operations initially in a serviced office space with limited IT and communication infrastructure, they needed a space that would afford them the ability of being able to scale their IT infrastructure and communication services with more flexibility and efficiency.

Upon finding a new, dedicated office in Watford, PEP&CO knew that transferring networks, IT infrastructure, telephony and connectivity was going to be a complex task that needed to be planned with meticulous precision. IT Managers, Rick Dearman and Minnal Ladva, were particularly concerned about the timing of services, and ensuring all relevant suppliers had things working by moving day.

PEP&CO called BTA, their managed IT services provider, to manage the project from start to finish.



Solution

BTA deliver a successful move with all services working on time

BTA handled everything—including the decommissioning and relocating of all IT infrastructure, setting up of the networks at the new premises and project managing all 3rd party support companies to ensure each system was up and running by the move in date.

Specifically, BTA:

- Transferred and set up 65 workstations & laptops
- Cabled all workstations and printers
- Installed new wireless network
- Reconfiguration of Office365 and ADFS
- Tested Internet connectivity
- Setup and configured new firewall
- Installed new network switches
- Moved old comms cabinet to new office
- Completed cabling work
- Reconnected VPN between UK and Poland office
- Provided comprehensive on-site support

"BTA went above and beyond what was required, to ensure that our office move was smooth and that things were working on time. They helped other suppliers and came up with quick solutions to unforeseen problems." said Rick Dearman.

All PEP&CO employees were able to work seamlessly from the old office to the new.